



# MANBHUM MAHAVIDYALAYA

(Affiliated to Sidho-Kanho-Birsha University)

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## STUDENT SATISFACTION SURVEY REPORT

**Academic Session: 2016-17**

## **NOTE ON DATA & METHODOLOGY**

At the end of every academic session, all students are requested to fill up the scheduled form for assessing the college. Only Honors students are approached for assessing their teachers.

It is only optional for the students to provide their names and roll numbers in the forms, but the Honors students must mention their department.

In the forms, at every aspect, the students have to provide grade on a 5-point Likert Scale.

The scale in the form is presented as below:

- 1: Excellent
- 2: Good
- 3: Fair
- 4: Poor
- 5: Very Poor

Generally, only 5-10% of all the students enrolled in the college provide their feedback. In many cases, they do not respond to all the questions/aspects.

After collection of data, they are fed to software manually. The software provides the summaries in requested formats.

However, in order to interpret the gradation numbers as 'higher score means better', the numbers are then all subtracted from 6. As a result, in the reports, '5' means Excellent and '1' means Very Poor.

So, in the reported table, the higher the 'Average' the worse will be the grade of the college. But, in case of 'Reverse Average', the higher the number the better will be the grade of the college.

This SSS Report consists of only the overall assessment of the college, not of the individual teachers.

Total No. of Respondents: 129

| Aspect   | N   | Average | Reverse Average |
|--|-----|---------|-----------------|
| 1. Location of the College (কলেজের অবস্থান)                                  | 46  | 2.17    | 3.83            |
| 2. Admission Procedure (ভর্তির পদ্ধতি)                                       | 108 | 1.16    | 4.84            |
| 3. Ease of comprehension of subjects taught (পঠিত বস্তুর সহজবোধ্যতা)         | 110 | 2.19    | 3.81            |
| 4. Completion of Syllabus (পাঠ্যক্রমের পঠন-পাঠন সম্পাদন)                     | 98  | 2.09    | 3.91            |
| 5. Timeliness of practical work (প্র্যাকটিক্যাল ক্লাস সময়মতো হয় কিনা)      | 22  | 1.55    | 4.45            |
| 6. Fairness of evaluation (মূল্যায়নগুলি যথাযথ হয় কিনা)                     | 92  | 2.38    | 3.62            |
| 7. Value Education (মূল্যবোধ শিক্ষা)   | 77  | 1.36    | 4.64            |
| 8. College Exam/Test (পরীক্ষা/মূল্যায়ন পদ্ধতি)                              | 126 | 1.89    | 4.11            |
| 9. Teacher-Student relationship (শিক্ষক/ছাত্র সম্পর্ক)                       | 57  | 1.56    | 4.44            |
| 10. Counseling for students (ছাত্র-ছাত্রীদের পরামর্শদান)                     | 31  | 1.77    | 4.23            |
| 11. Help for higher-study (উচ্চশিক্ষায় সহায়তা)                             | 7   | 1.57    | 4.43            |
| 12. Library facilities (গ্রন্থাগারের সুযোগ সুবিধা)                           | 104 | 1.60    | 4.40            |
| 13. Laboratory equipment (ল্যাবরেটরীর যন্ত্রপাতি ও সাজ-সরঞ্জাম)              | 22  | 2.00    | 4.00            |
| 14. Computer facilities (কম্পিউটার ব্যবহারের সুযোগ)                          | 39  | 2.72    | 3.28            |
| 15. Recreational facilities (মনোরঞ্জনের উপকরণ)                               | 45  | 3.11    | 2.89            |
| 16. Extracurricular activities (পাঠ্যক্রম বহির্ভূত কর্মসূচী)                 | 113 | 1.09    | 4.91            |
| 17. Sports facilities (boys/girls) (ছাত্র/ছাত্রীদের জন্য খেলাধুলার ব্যবস্থা) | 97  | 2.05    | 3.95            |
| 18. Canteen facilities (ক্যানটিনের সুবিধা)                                   | 1   | 5.00    | 1.00            |
| 19. Office activities (অফিসের কর্মদক্ষতা)                                    | 80  | 1.61    | 4.39            |
| 20. Hostel facilities (ছাত্র/ছাত্রীদের নিবাসের সুযোগ সুবিধা)                 | 17  | 1.35    | 4.65            |
| 21. Campus cleanliness (মহাবিদ্যালয়ের ভবন/প্রাঙ্গণের পরিচ্ছন্নতা)           | 111 | 1.14    | 4.86            |
| 22. Communication facilities (যাতায়াতের সুবিধা)                             | 89  | 3.21    | 2.79            |

N: Number of responses to the question